Australian Government
AUSTRAC

FIGHTING FINANCIAL CRIME TOGETHER

Helping prevent money laundering and financial crime

Under Australia's *Anti-Money Laundering and Counter-Terrorism Financing Act 2006*, we need to collect and verify customer information to help prevent money laundering, terrorism financing and other serious financial crime.

If you can't provide the required information, we may not be able to provide some services.

What this means for you

When we provide a service, you may be asked to:

- Verify your identity before using our services
- Explain how our services will be used
- Verify who owns or controls an account or business
- Keep your details up to date
- Provide additional information where required.

These checks are a **standard legal requirement** and apply to many customers and services.

Why this is necessary

Collecting this information helps us to:

- Protect customers and services from criminal abuse
- Support a safe and secure financial system
- Meet our legal obligations

Visit www.austrac.gov.au/general-public/why-you-might-be-asked-id **for more information.**

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